

OFFICE OF THE PRIME MINISTER

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1st April, 2020

Press Release

Alternative Numbers Provided for COVID-19 Assistance

On the evening of March 31^{st} 2020, Prime Minister of Saint Lucia Honourable Allen Chastanet announced a 24 hour curfew from the 1^{st} – 7^{th} April 2020. The National Emergency Management Organisation (NEMO) is the leading unit for the provision of relief packages to the vulnerable island wide.

At this time, the Government of Saint Lucia notes that the "311" emergency hotline is being flooded and experiencing challenges. A team from FLOW is actively working on restoring the lines and rectifying this issue.

The public is hereby advised that other numbers have been made available for any COVID-19 related health concerns or issues. Please note that these numbers are to be used when one feels unwell and will receive a "Tele-Triage Service" the medical personel will then advise on actions moving forward based on the virtual assessment. The numbers are as follows:



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COVID-19 Tele-Triage Support Contact List

No.	Support Team Members	Government Issued Contact #
1	Clinical Support	518 5849
2	Clinical Support	518 4128
3	Clinical Support	518 4095
4	Clinical Support	518 4150
5	Clinical Support	518 7886
6	Clinical Support	518 4083
7	Clinical Support	722 6435
8	Clinical Support	722 7788
9	Clinical Support	723 0663
10	Clinical Support	722 6485
11	Clinical Support	722 6403
12	Clinical Support	518 9942
13	Clinical Support	722 6428
14	Clinical Support	518 1919
15	Clinical Support	722 6519
16	Clinical Support	518 1952
17	Clinical Support	723 0680
18	Clinical Support	722 6581
19	Clinical Support	518 1460
20	Clinical Support	518 1461
21	Psychological Support	518 4157
22	Respiratory Clinic—Gros-Islet Poly Clinic	518 4127
23	Respiratory Clinic—Vieux Fort	518 5881
24	Respiratory Clinic—Dennery	518 5695
25	Respiratory Clinic—Soufriere	518 1905
26	Respiratory Clinic—La Clery	723 0712
27	Respiratory Clinic—Victoria Hospital	518 4101

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